

Quality Policy

The purpose of the Quality Management System is to ensure that Malakoff Limited who provide services in Ship Building, Repair and Maintenance; Metal Fabrication; Engineering; Electrical; Industrial Blasting and Painting; Ship Chandlers; Sale /Service of Portable Fire Extinguishers; Diving Services have the following aims and policies which consistently meets or exceeds our customer's expectations.

The company operates a system that regularly evaluates its processes and customer needs. We have set quantifiable goals with plans in place to ensure that they are improved year on year. Our main aims are to: -

- Achieve consistency and reliability.
- Carry out contracts within specified time-frames.
- Consistently meet Statutory and Regulatory requirements.
- Ensure a mutuality of benefit.
- Develop ever-improving standards of service and quality.
- Continual improvement across all areas of the company.

In addition to the general objectives detailed above, specific measurable objectives will be set by management and communicated to all employees. These will be subject to review during Management Review Meetings.

Consequently, within the Management Systems procedures have been established and documented which defines methodology for ensuring compliance with the quality requirements of ISO 9001:2015.

Compliance with Company Policy and Management Systems is MANDATORY for ALL employees of Malakoff Limited. The Directors will ensure that copies of Policies and Procedures are available and/or accessible to all personnel and that they are fully aware of all Management System activities affecting their functional responsibilities.

The Directors are committed to ensure the availability of personnel, resources and equipment.

Signed By: 

Director Date: 26th April 2016

Endorsed By: **Allan Gould, Non-Executive Director**
Douglas Stevenson, Director

Date: 26th April 2016
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