

## Quality Policy

The purpose of the Quality Management System is to ensure that Malakoff Limited who provide services in: Ship Building, Repair and Maintenance; Metal Fabrication; Engineering; Electrical; Industrial Coating and Shot Blasting; Ship Chandlers; Sale /Service of Portable Fire Extinguishers; and Diving Services and Cylinder Testing; have the following aims and policies which consistently meets or exceeds our customer's expectations.

The company operates a system that regularly evaluates its processes and customer needs. We have set quantifiable goals with plans in place to ensure that they are improved year on year. Our main aims are to: -

- Achieve consistency and reliability.
- Carry out contracts within specified timeframes.
- Consistently meet Statutory and Regulatory requirements.
- Ensure a mutuality of benefit.
- Develop ever-improving standards of service and quality.
- Continual improvement across all areas of the company.

In addition to the general objectives detailed above, the Company will have annual Goals and Targets, from which Departmental and Employee Goals and Targets will be issued. Each level of the Goals and Targets will detail at least one quality target. The goals and targets will be subject to review during Annual Management Review Meetings.

Consequently, the Management System procedures have been established and documented and define the methodology for ensuring compliance with the quality requirements of ISO 9001:2015.

Compliance with Company Policy and Management Systems is MANDATORY for ALL employees of Malakoff Limited. The Directors will ensure that copies of Policies and Procedures are available and/or accessible to all personnel and that they are fully aware of all Management System activities affecting their functional responsibilities.

The Directors are committed to ensure the availability of personnel, resources and equipment.

The policy will be reviewed annually during the Management Review meeting and updated as and when any new regulations or processes are introduced within the company.

Signed By:



Director

Date: 6<sup>th</sup> July 2020

*D. STEVENSON*

Endorsed By: Allan Gould, Non-Executive Director  
Douglas Stevenson, Director  
Colin Duncan, Director

Date: 6<sup>th</sup> July 2020  
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Telephone: +44(0) 1595 695544  
Fax: +44 (0) 1595 695720

Registered in Scotland No 242516 VAT Reg No 813 7826 20  
Registered Office, North Ness, Lerwick Shetland ZE1 0LZ



E-mail: [enquiries@malakofflimited.co.uk](mailto:enquiries@malakofflimited.co.uk)  
Website: [www.malakofflimited.co.uk](http://www.malakofflimited.co.uk)